

Updates to images after June 9th adding IP Controller Utility app (v1.0.2.2)

Lenovo wanted to inform you of an important update regarding the **ThinkSmart Core Gen 2** and the **IP Controller Utility**. Earlier this year, we identified an issue where the IP Controller could intermittently reboot when connected to Core Gen 2 devices.

A new version of the IP Controller Utility app (**v1.0.2.2**) has been released to resolve this issue. Here's how it's being addressed:

- **New Devices:** All Core Gen 2 units manufactured after **June 9, 2025**, include the updated app in the software preload.
- **Existing Devices:** A patch is being **automatically pushed** to deployed units via **UDC** (used by ThinkSmart Manager).
 - This patch is available even if the device hasn't been claimed in ThinkSmart Manager.
 - In rare cases where a customer firewall blocks UDC, the update can be applied manually via Lenovo eSupport.