USB Devices Fail intermittently on Teams Rooms

[Software issues](#)

| USB devices fail intermittently on Teams Rooms devices. | On Teams Rooms on Windows devices that use Intel PCH 500, 600, or 700 systems, you hear occasional glitches or unexpected clicking or popping noises in an audio stream. You might also see glitches in a video stream momentarily, and occasionally a USB audio or video device might stop working.

These issues occur if your device experiences USB split transaction issues. | Switch to Admin mode on your Teams Rooms on Windows device and perform step 3 listed in the Resolution section of USB-connected audio or video devices malfunction when connected to specific Intel-based devices. If the script that you run determines that your device is impacted, perform step 4 to add the registry entry as described. |

[USB-Connected audio or video device malfunction when connected to the Specific Intel-base device.](#)